

### North Carolina Department of Health and Human Services Division of Mental Health, Developmental Disabilities and Substance Abuse Services

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Michael F. Easley, Governor Dempsey Benton, Secretary

Michael Moseley, Director

September 6, 2007

#### **MEMORANDUM**

TO:

LME Directors

FROM:

Phillip Hoffman, Chief Mully Whores

Resource and Regulatory Management Section

**DMHDDSAS** 

Laketha M. Miller, Controller Laketha M. Miller

DHHS Office of the Controller

RE:

Revised Monthly LME Report of Expenditures Form and Instructions Effective for Actual LME Expenditures Reported Beginning July 1, 2007

The purpose of this communication is to provide updated instructions related to the monthly reporting of LME Systems Management expenditures. Previous information was provided in the March 30, 2006. memorandum to Area Directors from Phillip Hoffman and Laketha M. Miller. For ease of reference, this current communication contains the same reporting requirements as previously communicated in March 2006, along with the change described herein. The change incorporated into this communication relates to the maximum amount of allowable salary and related fringe which may be reported on the Monthly LME Report of Expenditures.

Summary of Change: Other than salaries for Doctors of Medicine and Doctors of Osteopathic Medicine who are performing duties which require the utilization of their medical training and licensure, the Division will not participate in the payment of that portion of salary, including the porata portion of fringe benefits, which is above the salary for Level I on the Executive Schedule as published by the United States Office of Personnel Management, which can be accessed at no cost at: http://www.opm.gov/oca/07tables/html/ex.asp As of January 2007, the current maximum amount referenced herein is \$186,600. This limitation applies to individuals employed by the LME or individuals whose services are contract for by the LME.

Modification of Reporting Requirements Related to this Change: As noted above, this change is effective for LME Systems Management (LME SM) expenditures made on or after July 1, 2007.

- If an LME has already reported such non-allowable cost on their July 2007 Monthly LME Report 1. of Expenditures, the LME will need to submit a revised July 2007 report. If an LME has already reported expenditures for the month of July 2007 and did not have any salary amount herein considered unallowable, the LME does NOT have to submit a revised expenditure report.
- Cost for such individuals whose salary may exceed the above noted maximum will still continue 2. to be reported in the appropriation portion of the Monthly LME Report of Expenditures; however, the amount to be reported is limited to the stated maximum. For example, if an individual makes



20% more than the maximum allowed (currently \$186,600), only the amount up the maximum allowed, plus the prorate share of fringe benefits, shall be reported as allowable. In this example, 20% of salary and fringe benefits would be considered unallowable for reporting purposes.

- 3. Since the Monthly LME Report of Expenditures is the document utilized by the Division and DHHS Controller's Office to report allowable LME SM expenditures for the purpose of earning Medicaid administrative funds, the unallowable cost, as noted in item 2 above, are not to be included. In order for the Division to track payments and report the amount of unallowable expenditures made by LMEs for systems management activities, LMEs shall report salary information on the attached "LME Systems Management Supplemental Salary Schedule" as noted in item 4 immediately below.
- 4. LME Systems Management Supplemental Salary Schedule: Information reported on this supplemental schedule is limited to positions (employees or contractors) paid above the maximum noted above for individuals other than Doctors of Medicine and Doctors of Osteopathic Medicine as set forth in the "Summary of Change" paragraph above. On the "LME Systems Management Supplemental Salary Schedule", report the total salary (allowable and unallowable portion) which are required to be reported herein. This form is to be completed by every LME each month to either report the required information or to enter "None" if there are no such cost to report.
- 5. Accompanying this communication is an Excel file which contains the current reporting form and instructions, as well as the new LME Systems Management Supplemental Salary Schedule and instructions.

LMEs are to begin utilizing the attached revised reporting form and instructions effective with the submission of actual cost being reported for the month of July 2007.

The balance of this memorandum is the same as previously distributed on March 30, 2006, with the exception of omitting the earlier information regarding a retroactive review of Monthly LME Report of Expenditures. This retroactive review was completed over a year ago and does not require repeating herein.

Based on lessons learned in the reporting of allowable monthly cost, including the categorization of positions and cost as Skilled Professional Medical Personnel (SPMP), these revised instructions for reporting LME systems management expenditures are necessary to ensure accurate reporting. A portion of the lessons learned involve directions and suggestions from CMS staff following their site reviews at a number of LMEs.

Included herein, as an attachment to this communication, is the revised Monthly LME Report of Expenditures form. This communication will be posted on the public web pages for both the DHHS Controller's Office and DMHDDSAS. Instructions for reporting LME systems management expenditures are set forth below. The attached revised Monthly LME Report of Expenditures form contains a downloadable blank reporting schedule, an example tab and a tab with instructions for completing the form. The attached instructions are to be utilized in conjunction with this transmittal memo in determining which LME cost should be reported and how they are to be reported. Additionally, the reporting and documentation of cost must be accomplished in accordance with OMB Circular No. A-87, "Cost Principles for State, Local and Indian Tribal Governments."

# <u>Part 1: Total Expenditures for Claims Processing, Less Purchase of Equipment or Other Depreciable Assets:</u>

Expenditures reported under Part 1 are those costs associated with processing claims that flow through an LME. Costs reported are inclusive of staff salary and fringe benefits along with general and administrative expenses. Activities include:

- comparing claims to authorizations;
- verifying collections of 1<sup>st</sup> and 3<sup>rd</sup> party payments;
- verifying rates;
- processing claims through LME software to IPRS or MMIS;
- paying claims to contractors;



### <u>Part 2: Salary & Fringe Benefits Cost of Skilled Professional Medical Personnel and Direct Support Staff</u>

Expenditures reported in Part 2 include Salary and Fringe Benefits cost of SPMPs performing specific functions noted below. In addition to SPMPs, salary and fringe benefits for support staff who directly support the qualifying SPMPs are also to be reported in Part 2.

For an SPMP, and their related salary/fringe, to be reported within Part 2, the SPMP must meet the following criteria:

- a. The functions performed by the SPMP must be (i) Access, Screening, Triage & Referral, (ii) Provider Relations and Support, (iii) Service Management, or (iv) Customer Services. Not only must the SPMP perform these functions, the LME must ensure that the individual's job description require the SPMP to perform one or more of these functions. Additionally, the SPMPs must be performing functions which require a SPMP. For example, an M.D. performing Service Management functions would be reported in Part 2, however, an M.D. serving as the LME CEO would be reported in Part 3 since general LME governance is not one of the four functions noted above utilizing an SPMP.
- b. The SPMP must also qualify as a SPMP in accordance with 42 CFR 432.50(d)(ii) which states, "The skilled professional medical personnel have professional education and training in the field of medical care or appropriate medical practice. 'Professional education and training' means the completion of a 2-year or longer program leading to an academic degree or certificate in a medically related profession. This is demonstrated by possession of a medical license, certificate, or other document issued by a recognized National or State medical licensure or certifying organization or a degree in a medical field issued by a college or university certified by a professional medical organization. Experience in the administration, direction, or implementation of the Medicaid program is not considered the equivalent of professional training in a field of medical care."
- c. If the LME contracts for SPMP staff to perform the functions set forth in a. above, these contracted cost are to be reported within Part 2 provided (i) the contracted staff are performing functions as set forth in Part 2, item a. above, (ii) the contracted SPMP staff meet the staff qualifications set forth in Part 2, item b. above, and (iii) the contract is with another <u>public agency and clearly documents that the public agency is performing these functions with qualified SPMP staff on behalf of the LME.</u> If such a contract is with an individual or a private agency, the cost must be reported within Part 3 of the monthly LME expenditure report.

To assist LMEs in determining which staff qualify as an SPMP, the accompanying instructions (refer to instructions for Part 2, Column 2) provides a listing of the categories of positions which qualify as SPMPs, provided they also meet the criteria set forth in items a. and c. above. As questions about SPMPs arise and are resolved, additional guidance and interpretations on this topic will be shared with all LMEs as they are developed. Questions concerning qualifying SPMPs should be directed to: Mary Tripp, DMHDDSAS Accountability Team, at Mary Tripp@ncmail.net or via phone at 919-881-2446.

<u>Directly Supporting Staff</u> are defined in 42 CFR 432.50(d)(iv), as, "The directly supporting staff are secretarial, stenographic, and copying personnel and file and records clerks who provide clerical services that are directly necessary for the completion of the professional medical responsibilities and functions of the skilled professional medical staff must directly supervise the supporting staff and the performance of the supporting staff's work (emphasis added)." Contracted support staff may also be included in Part 2 of the form provided the contracted staff directly support an eligible SPMP and are directly supervised by the SPMP. In the case of contracted clerical support staff, such contracts are not limited to those with other public agencies and may include contracts with individuals and private agencies as well. If these criteria are not met for "supporting staff", cost must be reported in Part 3.

## Part 3: All Other Expenditures, Less Purchase of Equipment or Other Depreciable Assets and Indirect Cost:

Included in this category are all other allowable expenditures to carry out the LME functions not otherwise reported in Parts 1, 2 and 4.



Examples of All Other Expenditures that should be included in Part 3 are miscellaneous costs incurred as a result of Systems Management activities such as accreditation cost, audit expenses, legal expenses, LME governance, local Consumer and Family Advisory Committee cost, training cost, consultant charges, LAN/WAN cost, lease/rent/mortgage cost, staff travel, printing consumer brochures, supplies, and other LME staff cost not eligible to be reported in Parts 1 or 2 of the form, etc.

### Part 4: Monthly Depreciation and Monthly Indirect Cost:

Each LME must maintain a schedule reflecting asset depreciation for assets directly associated with the performance of LME systems management functions. Examples of depreciation may include equipment, software cost, cost of purchase or construction of buildings and building renovations, etc. For indirect cost, such reported cost must be supported by an indirect cost plan for the LME or an indirect cost plan that reflects the amount of cost allocated to the LME from the county or counties which comprise the LME's catchment area. The portion of indirect cost reported on the expenditure report is limited to that portion of overall LME indirect cost associated with LME systems management functions. Any portion of indirect cost applicable to LME service delivery is not to be reported on the Monthly LME Report of Expenditures form. If indirect cost are reported, the LME and counties must maintain a copy of the indirect cost plan, and support documentation, for audit purposes.

The "Monthly LME Report of Expenditures" must be submitted by the 15th calendar day following the end of the previous month. For example, July's expenditure report would be due August 15, August's expenditure report would be due September 15. In order to review and record the appropriate Medicaid expenditures, the "Monthly LME Report of Expenditures", certified by the LME's Finance Officer, is to be sent to:

Jay Dixon DHHS Office of the Controller 2019 Mail Service Center Raleigh, NC 27699-2019

Also, electronic copies should be submitted to Jay. Dixon@ncmail.net and Kristi. Hickman@ncmail.net

Payment for LME systems management expenditures will not be made until the signed Monthly LME Report of Expenditures form has been received by the DHHS Office of the Controller.

Should you have general questions concerning this communication, please contact Wanda Mitchell by phone at (919) 733-7013 or via e-mail at Wanda.Mitchell@ncmail.net Questions associated with qualifying SPMPs should be addressed to Mary Tripp as noted above.

#### PH/LMM/pdh

Attachment: Reporting Forms and Instructions

cc: Secretary Dempsey Benton

Dan Stewart

DMH/DD/SAS Executive Leadership Team

DMH/DD/SAS Management Leadership Team

State Facility Directors

Yvonne Copeland Patrice Roesler

MH Commission Chair

The Coalition

**SCFAC Chair** 

Sharnese Ransome

Kory Goldsmith

Andrea Poole

Kaye Holder
Debbie Crane
Mark Van Sciver
Brad Deen
Curtis Crouch
Bob Duke
Jay Dixon
Mark Benton
Roger Barnes
LME Finance Officers
Vince Stephens, CMS
Donald Graves, CMS



(NOTE: ONLY cost for LME functions are to be reported on this form. Instructions and transmittal memo dated 3/30/06 accompany this form) Name of LME: Report Month/Year: 2 3 5 6 8 % of Time in **Current Job SPMP SPMP** LME **Description or Status Activities Position** Employee (E) **Function Contract On File:** Verified: Requiring **Total Monthly** Category or Contract (C) **Performed** Yes Yes an SPMP Cost Category of Expenditure/Cost Part 1: Total expenditures for Claims Processing, less purchase of equipment or other depreciable assets. 0.00 Part 2: Salary & Fringe Benefits Cost of Skilled Professional Medical Personnel and their direct clerical support staff (list individually for SPMPs; aggregate clerical support FTEs): 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 0.00 # of Employee FTEs in Clerical Support of SPMPs: Support E Clerical 0.00 # of Contract FTEs in Clerical Support of SPMPs:  $\overline{\mathsf{c}}$ Clerical Support 0.00 Subtotal - SPMP and Related Clerical Support Cost 0.00 Part 3: All other expenditures, less purchase of equipment of other depreciable assets 0.00 Part 4: Monthly Depreciation 0.00 Monthly Indirect Cost 0.00

Total Expenditures/Cost 0.00 certify that the above accounting represents the true cost as reflected in the official accounting records of the agencies for the time period covered by this report

further certify that the expenses reported for Skilled Professional Medical Personnel (SPMP) represent only the portion of their time and cost which require the service of an SPMP and the agency has on file documentation of each SPMP's functions and documentation that each reported SPMP meets the qualifications of an SPMP. The data in this report is supported by timesheets and other auditable documentation. Positions or FTEs reported as contracted have signed contracts on

Date:

Phone:

file between the LME and the contracted agency or individual.

Signature LME Finance Officer:

nter Name of LME:		
nter Report Month and Year:		
1	2	3
Name of Individual	Total Annual Salary	Indicate if Individual is an LME Employee or Contracted
· · · · · · · · · · · · · · · · · · ·		
nformation Completed by:		
Name	Phone #	Date Completed

- a. In the table above, enter the requested information for any individual, other than Doctors of Medicine and Doctors of Osteopathic Medicine, whose annual salary exceeds the amount for Level I of the Executive Schedule located at http://www.opm.gov/oca/07tables/html/ex.asp
- b. Total Annual Salary means the Total Annual Salary and not just the portion considered as allowable.
- c. Enter all other information at the top and bottom of the form as requested.
- d. If an LME has no salary to report as set forth in item a. above, enter "None" in the middle of the schedule.
- e. This Supplemental Salary Schedule must be submitted every month by every LME along with the "Monthly LME Report of Expenditures".
- f. Questions: Please contact Wanda Mitchell, Budget & Finance Team at 919-733-7013 or via e-mail at Wanda.Mitchell@ncmail.net

Name of LME: Coastal Human Services			Report Month/Year: March 2006				
11	2	3	4	5	6	7	8
Category of Expenditure/Cost	SPMP Position Category	Employee (E) or Contract (C)	LME Function Performed	Current Job Description or Contract On File: Yes	SPMP Status Verified: Yes	% of Time in Activities Requiring an SPMP	Total Monthly Cost (Salary + Fringe Only)
Part 1: Total expenditures for Claims Processing, less							
purchase of equipment or other depreciable assets.							11,563.89
Part 2: Salary & Fringe Benefits Cost of Skilled Professional Medical Personnel and their direct clerical support staff (list individually for SPMPs; aggregate clerical support FTEs):					erikan Erikan Kupa		
Nancy Smith	MD	E	A	Yes	Yes	100.00%	14,583.00
Bob Green	NR	Ē	A, S	Yes	Yes	50.00%	2,083.00
Alice White	LCSW	c	P, C	Yes	Yes	75.00%	2,812.50
Jim Blue	LP	Ē	S	Yes	Yes	100.00%	4,166.66
							0.00
							0.00
							0.00
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	1					<del>                                     </del>	0.00
		\ <u>-</u>					0.00
# of Employee FTEs in Clerical Support of SPMPs: 1.0	Support	Е	Clerical	Yes			2,291.66
# of Contract FTEs in Clerical Support of SPMPs: .5	Support	С	Clerical	Yes			958.33
Subtotal - SPMP and Related Clerical Support Cost							26,895.15
Part 3: All other expenditures, less purchase of							·
equipment of other depreciable assets							125,000.00
Part 4:							
Monthly Depreciation							2,500.00
Monthly Indirect Cost  Total Expenditures/Cost					<u>k</u> o kalento monteles.	Abi, Jolensi gar	1,700.00
							167,659.04

Date:

Phone:

Signature LME Finance Officer:

or ion table reflections are to be reported on this form. Instructions and transmittal memo date 1/xx/06 accompany this form)

Header:	Enter name of roporting LME and the month and year of the averagity was look being reported						
Part 1:	Enter name of reporting LME and the month and year of the expenditures/cost being reported.						
Part 2:	Enter total expenditures for Claims Processing, less purchase of equipment and depreciable assets associated with Claims Processing.						
rait Z.	SPMP cost and their direct clerical support staff cost. Cost for SPMPs and clerical support in Part 2 are limited to salary and fringe only.						
Calumn 4	Other cost for these staff such as travel, supplies, etc., must be listed in Part 3.						
Column 1:							
	b. For clerical support, enter the FTE count of clerical and contracted clerical support staff which directly support the SPMPs listed on						
	the report. Example, if there are 3 full-time clerical support positions which support the reported SPMPs and each clerical support position						
	spends 20% of their time in these functions, the FTE count would be .60 (3 positions x 20% = .60 FTE).						
	The same FTE reporting example applies for clerical support staff which may be contracted.						
Column 2:	Enter the appropriate acronym for the SPMP position category from the list below. If you have questions about reporting an						
	SPMP not listed below, please contract Mary Tripp at 919-881-2446 or via e-mail at Mary.Tripp@ncmail.net						
	MD = M.D. or D.O. LPA = Licensed Psychological Associate LCSW = Licensed Clinical Social Worker						
	PE = Physician Extender* LPC = Licensed Professional Counselor P-LCSW = Provisional Licensed Clinical Social Worker						
	NR = Nurse** LCAS = Licensed Clinical Addictions Specialist *PE includes Physician Asst. & Nurse Practitioner						
	LP = Licensed Psychologist CCS = Certified Clinical Supervisor ** NR = RNs, Psy. Nurse Practitioner & Certified Nurse Spec.						
Column 3:							
	Indicate whether the SPMP reported is an Employee (E) or a Contractor (C). If reported as a contractor, the LME must have a current						
	contract on file with another public agency for the services of the contracted SPMP.						
	b. Clerical Support:						
	The term "Support" has been pre-entered on the form to indicate the position category is clerical support.						
Column 4:	For SPMP positions, indicate the LME function performed from the following list. More than one function may be listed for an SPMP						
	if they perform multiple functions which are reportable in Part 2.						
	A = Access, Screening, Triage and Referral						
	P = Provider Relations and Support						
	S = Service Management						
	C = Customer Services						
	For clerical support, the term "Clerical" has been pre-entered.						
Column 5:							
	a. For SPMPs:						
	i. Enter Yes if such a job description is on file. If No, cost must be reported in Part 3 and NOT in Part 2.						
	ii. For contracted SPMPs, enter Yes to indicate whether the scope of work within the contract sets forth the allowable functions						
	(those indicated in Column 4 above) the SPMP will perform on behalf of the LME. If No, cost must be reported in Part 3						
	and NOT in Part 2.						
	b. For Clerical Support:						
	i. Enter Yes if such a job description is on file. If No, cost must be reported in Part 3 and NOT in Part 2.						
	ii. For contracted clerical support, enter Yes to indicate if the scope of work in the contract sets forth the clerical duties.						
,	If No, cost must be reported in Part 3 and NOT in Part 2.						
Column 6:	For SPMPs only: Indicate if the individual's status as an SPMP has been verified by entering Yes. If the answer is No, the cost						
	must be included in Part 3 rather than Part 2. This applies to both SPMP employees and contracted SPMPs.						
Column 7:							
	b. Clerical Support: No entry is necessary; this is accounted for in determining the reportable FTEs in Column 1.						
Column 8:	Enter the total reportable monthly cost for the respective lines as outlined on the report. For cost associated with SPMPs and clerical						
	support for the SPMPs, cost are limited on to the cost of salary and fringe benefits associated with the employee or contractor.						
Part 3:	With the exception of Monthly Depreciation and Monthly Indirect Cost, enter all other allowable monthly LME systems management						
	cost not otherwise reported in Parts 1 and 2.						
Part 4:	Enter the monthly expenditures/costs associated with Depreciation and Indirect Cost.						
Signature:							
Also the L	MF Systems Management Supplemental Salary Schedule must be completed and accompany LME Monthly Penort of Expanditures form						